

EASTON PARK
Community Development District

Inframark, Infrastructure Management Services
210 North University Drive, Suite 702 • Coral Springs, Florida 33071
Telephone: (954) 603-0033 • Fax: (954) 345-1292

January 13, 2022

Board of Supervisors
Easton Park Community Development District

Dear Board Members:

The regular meeting of the Board of Supervisors of the Easton Park Community Development District is scheduled for **Thursday, January 20, 2022 at 4:30 p.m.** at the Heritage Isles Golf & Country Club, 10630 Plantation Bay Drive, Tampa Florida. Following is the meeting agenda

- 1. Call to Order/Roll Call**
- 2. Audience Comments**
- 3. Staff Reports**
 - A. District Engineer
 - i. Discussion of Stormwater Mitigation Credit Recertification for Easton Park CDD
 - B. District Counsel
 - C. Landscaper Maintenance Report – Sunrise
 - D. Aquatic Maintenance Report – Solitude
 - E. District Manager
 - i. Discussion of Proposal Monument Refresh
- 4. Approval of the Consent Agenda**
 - A. December 16, 2021 Meeting Minutes
 - B. Financial Statements – December 2021
 - C. TECO Letter
- 5. Supervisor Request and Comments**
- 6. Adjournment**

The next meeting is scheduled for February 17, 2022

Any supporting material for the items listed above not included in the agenda package will be provided as soon as they are available, or they will be distributed at the meeting. I look forward to seeing you at the meeting, but in the meantime if you have any questions, please contact me.

Sincerely,

Mark Vega

Mark Vega
District Manager

Third Order of Business

3D.



Easton Park CDD Waterway Inspection Report

Reason for Inspection: Scheduled-recurring

Inspection Date: 2022-1-11

Prepared for:

Mr. Mark Vega, District Manager
Inframark
210 North University Drive, Suite #702
Coral Springs, Florida 33071

Prepared by:

Kevin Wilt, Service Manager

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16

Comments:

Treatment in progress

Site still experiencing slight blooms. trash was noted only in 2 small spots.

Action Required:

Treat within 48 hours

Target:

Surface algae



17

Comments:

Treatment in progress

Site treated 1-7 for algae.

Action Required:

Routine maintenance next visit

Target:



18

Comments:

Treatment in progress

Site treated for algae on 1-7. After inspection a follow up will be needed.

Action Required:

Treat within 7 days

Target:

Surface algae



20

Comments:

Requires attention

Site requires a boat treatment which will be made on 1-13.

Action Required:

Treat within 7 days

Target:

Surface algae



27

Comments:

Normal growth observed

Site looked good.

Action Required:

Routine maintenance next visit

Target:



30

Comments:

Normal growth observed

Minor pieces of floating weeds.

Action Required:

Routine maintenance next visit

Target:



Site: 31

Comments:

Treatment in progress
Decaying stems of Alligatorweed noted.

Action Required:

Routine maintenance next visit

Target:



Site: 32

Comments:

Normal growth observed
Site looked good with wildside showing signs of decay from recent treatment.

Action Required:

Routine maintenance next visit

Target:



Site: 35

Comments:

Scheduled-recurring
Site noted to be free of Baby Tears.

Action Required:

Routine maintenance next visit

Target:



Site: 37

Comments:

Normal growth observed
Site looked good with only minor shoreline grasses.



Action Required:

Target:

Management Summary

With the end of the year we have seen more warm weather. This warm weather continues to be noted in the ponds and buffer areas around the community.

Buffer treatments were aggressively made this past month to combat all the fresh growth.

Ponds have been extremely productive over the past month producing fresh emergent growth and algae. Weekly treatments are being made to help control the growth. A boat will be used to treat site 20 again on 1-13.

Baby Tears previously noted on site 35 were non existent and the pond looked great.

Easton Park CDD Waterway Inspection Report

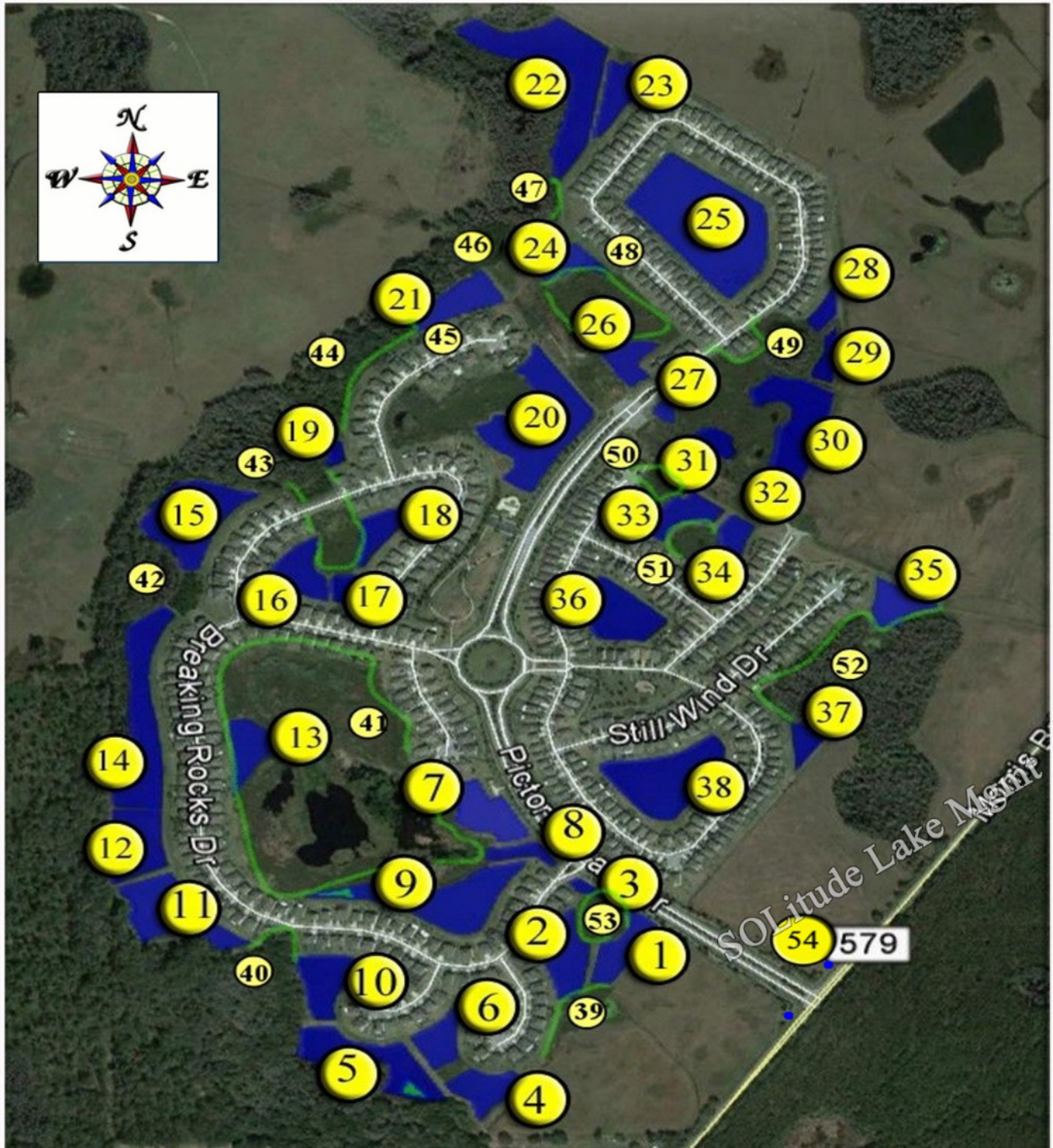
Agenda Page #10
2022-1-11

Site	Comments	Target	Action Required
41	Treatment in progress	Surface algae	Treat within 48 hours
42	Treatment in progress		Routine maintenance next visit
43	Treatment in progress	Surface algae	Treat within 7 days
44	Requires attention	Surface algae	Treat within 7 days
45	Normal growth observed		Routine maintenance next visit
46	Normal growth observed		Routine maintenance next visit
47	Treatment in progress		Routine maintenance next visit
48	Normal growth observed		Routine maintenance next visit
49	Scheduled-recurring		Routine maintenance next visit
50	Normal growth observed		



Easton Park CDD
Tampa, FL

1-888-480-5253



NPM 05/2020

Fourth Order of Business

4A.

**MINUTES OF MEETING
EASTON PARK
COMMUNITY DEVELOPMENT DISTRICT**

The Board of Supervisors of the Easton Park Community Development District held a Regular Meeting on Thursday, December 16, 2021 at 4:30 p.m. at the Heritage Isles Golf & country Club located at 10630 Plantation Bay Drive, Tampa FL 33647.

Present and constituting a quorum were:

Paul Meier	Chairperson
Arnold Sails	Vice Chairperson
Perry Blackburn	Assistant Secretary
Lisa Murphy	Assistant Secretary

Also present were:

Mark Vega	District Manager
David Jackson	District Counsel

The following is a summary of the minutes and actions taken.

FIRST ORDER OF BUSINESS

Call to Order/Roll Call

Mr. Vega called the meeting to order and called the roll. A quorum was established.

SECOND ORDER OF BUSINESS

Audience Comments

No Audience comments were received.

THIRD ORDER OF BUSINESS

Staff Reports

A. District Engineer

- None.

B. District Counsel

- None.

C. Landscaper Maintenance Report – LMP

- Mr. Aaron Frazier updated the Board on the condition of the turf and weeds.

D. Aquatic Maintenance Report – Solitude

- Discussion ensued about aquatic plantings in Pond 34 and to send a letter to the sever residents on Pond 34 with the intent of educating the residents as to Florida vegetation and the benefits. Create sign and install that will deter and educate polluters.

- A wooden signpost will be removed in Pond 15

E. District Manager

i. Discussion of Proposal Monument Refresh

FOURTH ORDER OF BUSINESS

Consent Agenda

A. Approval of November 18, 2021 Meeting Minutes

B. Approval of Financial Statements – November 2021

On MOTION by Ms. Murphy seconded by Mr. Sails with all in favor, the Consent Agenda was approved. 4/0

FIFTH ORDER OF BUSINESS

Supervisor Requests and Comments

- Ms. Murphy recommends cleaning the trees in the entrance earlier next year. Additionally, a quote is needed to run power to the center island.
- By Pond 15 there appears to be construction occurring on CDD property.

SIXTH ORDER OF BUSINESS

Adjournment

On MOTION by Mr. Sails seconded by Ms. Murphy with all in favor the meeting was adjourned at 5:33 p.m. 4/0

Mark Vega, Secretary

4B.

EASTON PARK
Community Development District

Financial Report

December 31, 2021

Prepared By



EASTON PARK

Community Development District

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EASTON PARK
Community Development District

Financial Statements

(Unaudited)

December 31, 2021

Balance Sheet
December 31, 2021

ACCOUNT DESCRIPTION	GENERAL FUND	DEBT SERVICE FUND - SERIES 2017	TOTAL
<u>ASSETS</u>			
Cash - Checking Account	\$ 981,192	\$ -	\$ 981,192
Due From Other Funds	-	377,805	377,805
Investments:			
Reserve Fund	-	123,908	123,908
Revenue Fund	-	53,632	53,632
Deposits	2,735	-	2,735
TOTAL ASSETS	\$ 983,927	\$ 555,345	\$ 1,539,272
<u>LIABILITIES</u>			
Accounts Payable	\$ 24,250	\$ -	\$ 24,250
Accrued Expenses	22,660	-	22,660
Due To Other Funds	377,805	-	377,805
TOTAL LIABILITIES	424,715	-	424,715
<u>FUND BALANCES</u>			
Nonspendable:			
Deposits	2,735	-	2,735
Restricted for:			
Debt Service	-	555,345	555,345
Unassigned:	556,477	-	556,477
TOTAL FUND BALANCES	\$ 559,212	\$ 555,345	\$ 1,114,557
TOTAL LIABILITIES & FUND BALANCES	\$ 983,927	\$ 555,345	\$ 1,539,272

Statement of Revenues, Expenditures and Changes in Fund Balances

For the Period Ending December 31, 2021

ACCOUNT DESCRIPTION	ANNUAL ADOPTED BUDGET	YEAR TO DATE BUDGET	YEAR TO DATE ACTUAL	VARIANCE (\$) FAV(UNFAV)
<u>REVENUES</u>				
Interest - Investments	\$ -	\$ -	\$ -	\$ -
Special Assmnts- Tax Collector	621,781	560,573	568,822	8,249
Special Assmnts- Discounts	(24,871)	(22,423)	(22,782)	(359)
TOTAL REVENUES	596,910	538,150	546,040	7,890
<u>EXPENDITURES</u>				
<u>Administration</u>				
P/R-Board of Supervisors	12,000	3,000	2,400	600
ProfServ-Arbitrage Rebate	900	900	-	900
ProfServ-Dissemination Agent	1,100	1,100	-	1,100
ProfServ-Engineering	5,000	1,250	1,432	(182)
ProfServ-Legal Services	5,000	1,250	750	500
ProfServ-Mgmt Consulting	52,598	13,149	13,150	(1)
ProfServ-Trustee Fees	3,658	3,658	-	3,658
Auditing Services	4,000	-	-	-
Website Hosting/Email services	1,538	384	384	-
Miscellaneous Mailings	1,000	250	310	(60)
Insurance - General Liability	2,537	2,537	2,472	65
Legal Advertising	1,000	250	254	(4)
Misc-Assessment Collection Cost	12,436	11,211	10,921	290
Bank Fees	300	75	125	(50)
Annual District Filing Fee	175	175	175	-
Total Administration	103,242	39,189	32,373	6,816

Statement of Revenues, Expenditures and Changes in Fund Balances

For the Period Ending December 31, 2021

ACCOUNT DESCRIPTION	ANNUAL ADOPTED BUDGET	YEAR TO DATE BUDGET	YEAR TO DATE ACTUAL	VARIANCE (\$) FAV(UNFAV)
<u>Electric Utility Services</u>				
Electricity - Streetlights	114,000	28,500	30,064	(1,564)
Utility - Irrigation	4,000	1,000	2,111	(1,111)
Utility - Fountains	5,000	1,250	1,596	(346)
Utility - Roundabout Lights	500	125	92	33
Street Light Bond	600	600	600	-
Total Electric Utility Services	124,100	31,475	34,463	(2,988)
<u>Stormwater Control</u>				
Contracts-Aquatic Control	30,120	7,530	7,530	-
R&M-Stormwater System	1,000	250	-	250
R&M Lake & Pond Bank	2,500	625	-	625
Invasive Plant Removal	20,000	5,000	3,675	1,325
Fountain Maintenance	10,000	2,500	7,150	(4,650)
Total Stormwater Control	63,620	15,905	18,355	(2,450)
<u>Other Physical Environment</u>				
Contracts-Landscape	145,000	36,250	37,095	(845)
Insurance - Property	2,819	2,819	2,754	65
Insurance - General Liability	2,171	2,171	2,106	65
R&M-Irrigation	20,000	5,000	-	5,000
Landscape - Annuals	18,500	4,625	-	4,625
Landscape - Mulch	11,400	2,850	12,540	(9,690)
Landscape Replacement	20,000	5,000	-	5,000
Rust Prevention	7,140	1,785	1,785	-
Entry & Walls Maintenance	2,500	625	8,344	(7,719)
Ornamental Lighting & Maint.	1,500	375	-	375
Holiday Lighting & Decorations	24,600	24,600	40,000	(15,400)
Total Other Physical Environment	255,630	86,100	104,624	(18,524)
<u>Security Operations</u>				
Security System Monitoring & Maint.	5,800	1,450	4,024	(2,574)
Internet Services	1,300	325	345	(20)
Total Security Operations	7,100	1,775	4,369	(2,594)

Statement of Revenues, Expenditures and Changes in Fund Balances

For the Period Ending December 31, 2021

ACCOUNT DESCRIPTION	ANNUAL ADOPTED BUDGET	YEAR TO DATE BUDGET	YEAR TO DATE ACTUAL	VARIANCE (\$) FAV(UNFAV)
<u>Contingency</u>				
Miscellaneous Expenses	1,418	354	1,350	(996)
Total Contingency	1,418	354	1,350	(996)
<u>Road and Street Facilities</u>				
Sidewalk Pressure Washing	4,800	1,200	-	1,200
Total Road and Street Facilities	4,800	1,200	-	1,200
<u>Reserves</u>				
Reserve	37,000	37,000	-	37,000
Total Reserves	37,000	37,000	-	37,000
TOTAL EXPENDITURES & RESERVES	596,910	212,998	195,534	17,464
Excess (deficiency) of revenues				
Over (under) expenditures	-	325,152	350,506	25,354
Net change in fund balance	\$ -	\$ 325,152	\$ 350,506	\$ 25,354
FUND BALANCE, BEGINNING (OCT 1, 2021)	208,706	224,231	208,706	
FUND BALANCE, ENDING	\$ 208,706	\$ 549,383	\$ 559,212	

Statement of Revenues, Expenditures and Changes in Fund Balances

For the Period Ending December 31, 2021

ACCOUNT DESCRIPTION	ANNUAL ADOPTED BUDGET	YEAR TO DATE BUDGET	YEAR TO DATE ACTUAL	VARIANCE (\$) FAV(UNFAV)
REVENUES				
Interest - Investments	\$ -	\$ -	\$ 14	\$ 14
Special Assmnts- Tax Collector	438,990	395,776	401,600	5,824
Special Assmnts- Discounts	(17,560)	(15,831)	(16,084)	(253)
TOTAL REVENUES	421,430	379,945	385,530	5,585
EXPENDITURES				
Administration				
Misc-Assessment Collection Cost	8,780	7,916	7,710	206
Total Administration	8,780	7,916	7,710	206
Debt Service				
Principal Debt Retirement	240,000	-	-	-
Principal Prepayments	-	-	10,000	(10,000)
Interest Expense	176,050	88,025	88,025	-
Total Debt Service	416,050	88,025	98,025	(10,000)
TOTAL EXPENDITURES	424,830	95,941	105,735	(9,794)
Excess (deficiency) of revenues Over (under) expenditures	(3,400)	284,004	279,795	(4,209)
OTHER FINANCING SOURCES (USES)				
Contribution to (Use of) Fund Balance	(3,400)	-	-	-
TOTAL FINANCING SOURCES (USES)	(3,400)	-	-	-
Net change in fund balance	\$ (3,400)	\$ 284,004	\$ 279,795	\$ (4,209)
FUND BALANCE, BEGINNING (OCT 1, 2021)	275,550	275,550	275,550	
FUND BALANCE, ENDING	\$ 272,150	\$ 559,554	\$ 555,345	

EASTON PARK
Community Development District

Supporting Schedules

December 31, 2021

EASTON PARK
Community Development District

Non-Ad Valorem Special Assessments - Hillsborough County Tax Collector
(Monthly Collection Distributions)
For the Fiscal Year Ending September 30, 2022

					ALLOCATION BY FUND	
Date Received	Net Amount Received	Discount / (Penalties) Amount	Collection Costs	Gross Amount Received	General Fund	Debt Service Fund
Assessments Levied FY22				\$ 1,060,770	\$ 621,781	\$ 438,990
Allocation %				100%	59%	41%
11/02/21	\$ 16,244	\$ 807	\$ 332	\$ 17,383	\$ 10,189	\$ 7,194
11/17/21	\$ 79,382	\$ 3,375	\$ 1,620	\$ 84,377	\$ 49,459	\$ 34,919
11/23/21	\$ 156,666	\$ 6,661	\$ 3,197	\$ 166,524	\$ 97,610	\$ 68,914
11/29/21	\$ 523,972	\$ 22,278	\$ 10,693	\$ 556,943	\$ 326,458	\$ 230,486
12/07/21	\$ 95,220	\$ 4,048	\$ 1,943	\$ 101,211	\$ 59,326	\$ 41,885
12/09/21	\$ 41,441	\$ 1,697	\$ 846	\$ 43,983	\$ 25,781	\$ 18,202
TOTAL	\$ 912,924	\$ 38,866	\$ 18,631	\$ 970,422	\$ 568,822	\$ 401,600
% COLLECTED				91%	91%	91%
TOTAL OUTSTANDING				\$ 90,350	\$ 52,960	\$ 37,391

EASTON PARK

Community Development District

All Funds**Cash and Investment
December 31, 2021****GENERAL FUND**

<u>Account Name</u>	<u>Bank Name</u>	<u>Investment Type</u>	<u>Maturity</u>	<u>Yield</u>	<u>Balance</u>
Checking Account - Operating	Hancock Whitney	Checking account	n/a	0.00%	\$ 981,192
				Subtotal	\$ 981,192
Series 2017 Debt Service Reserve	Hancock Whitney	Open-Ended Comm. Paper	n/a	0.03%	\$ 123,908
Series 2017 Revenue Fund	Hancock Whitney	Open-Ended Comm. Paper	n/a	0.03%	\$ 53,632
				Subtotal	\$ 177,541
				Total	\$ 1,158,732

Easton Park CDD

Bank Reconciliation

Bank Account No. 1334 Hancock Whitney Bank GF
Statement No. 12/21
Statement Date 12/31/2021

G/L Balance (LCY)	981,192.06	Statement Balance	981,797.01
G/L Balance	981,192.06	Outstanding Deposits	0.00
Positive Adjustments	0.00		
		Subtotal	981,797.01
Subtotal	981,192.06	Outstanding Checks	604.95
Negative Adjustments	0.00	Differences	0.00
Ending G/L Balance	981,192.06	Ending Balance	981,192.06
Difference	0.00		

Posting Date	Document Type	Document No.	Description	Amount	Cleared Amount	Difference
Outstanding Checks						
11/4/2021	Payment	3115	PERRY BLACKBURN	200.00	0.00	200.00
12/15/2021	Payment	3134	COMPLETE I.T.	404.95	0.00	404.95
Total Outstanding Checks.....				604.95		604.95

EASTON PARK COMMUNITY DEVELOPMENT DISTRICT

Payment Register by Bank Account

For the Period from 12/1/21 to 12/31/21

(Sorted by Check / ACH No.)

Date	Payee Type	Payee	Invoice No.	Payment Description	Invoice / GL Description	G/L Account #	Amount Paid
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HANCOCK WHITNEY BANK GF - (ACCT#XXXXX1334)

CHECK # 3132

12/06/21	Vendor	COMPLETE I.T.	7708	NOV 21 SECURITY SOFTWARE FEE	SECURITY SYSTEM MONITORING & MAINT.	001-546479-53935	\$45.00
Check Total							<u>\$45.00</u>

CHECK # 3133

12/06/21	Vendor	PERSSON, COHEN, & MOONEY, P.A.	1508	DISTRICT COUNSEL REP 10/13/21-11/23/21	ProfServ-Legal Services	001-531023-51401	\$749.83
Check Total							<u>\$749.83</u>

CHECK # 3134

12/15/21	Vendor	COMPLETE I.T.	7801	EAGLE EYE DB11 CAMERA/TECH LABOR	SECURITY SYSTEM MONITORING & MAINT.	001-546479-53935	\$404.95
Check Total							<u>\$404.95</u>

CHECK # 3135

12/15/21	Vendor	RUST-OFF LLC	33152	CHEMICAL FOR RUST PREVENTION	RUST PREVENTION	001-546452-53908	\$595.00
Check Total							<u>\$595.00</u>

CHECK # 3136

12/15/21	Vendor	SOLITUDE LAKE MANAGEMENT LLC	PI-A00722241	DEC 21- LAKE & POND MGMT	AQUATIC MAINTENANCE	001-546995-53805	\$2,510.00
12/15/21	Vendor	SOLITUDE LAKE MANAGEMENT LLC	PI-A00722241	DEC 21- LAKE & POND MGMT	INVASIVE PLANT REMOVAL	001-546242-53805	\$1,225.00
Check Total							<u>\$3,735.00</u>

CHECK # 3137

12/17/21	Vendor	LANDSCAPE MAINTENANCE PROFESSIONALS INC	163767	NOV GROUND MAINTENANCE	LANDSCAPE MAINTENANCE	001-546300-53908	\$11,791.67
Check Total							<u>\$11,791.67</u>

CHECK # 3138

12/22/21	Vendor	INFRAMARK, LLC	71055	DEC 21- MGMT SERVICES	ProfServ-Mgmt Consulting Serv	001-531027-51201	\$4,383.17
12/22/21	Vendor	INFRAMARK, LLC	71055	DEC 21- MGMT SERVICES	MISCELLANEOUS MAILINGS	001-541030-51301	\$9.54
12/22/21	Vendor	INFRAMARK, LLC	71055	DEC 21- MGMT SERVICES	MISCELLANEOUS MAILINGS	001-541030-51301	\$50.08
Check Total							<u>\$4,442.79</u>

CHECK # 3139

12/22/21	Vendor	SR LANDSCAPING LLC	3509	DEC 21- LANDSCAPE MAINT	Contracts-Landscape	001-534050-53908	\$11,666.67
Check Total							<u>\$11,666.67</u>

Account Total **\$33,430.91**

4C



January 12, 2022

Dear Valued Customer:

Your power will be out for eight to ten hours beginning Wednesday, January 26, at 8 a.m.

We appreciate your patience and understanding while we make necessary repairs to the electrical system in your surrounding area.

Why a power outage? Following an inspection of the electrical system in your neighborhood and surrounding area, we have determined a piece of our equipment needs to be replaced. To prevent potential equipment failure leading to an unplanned outage, we need to replace this equipment. Unfortunately, we are unable to reroute your service while making repairs and are scheduling a planned outage of your electric service. We estimate that the planned outage will last eight to ten hours. Tampa Electric does not expect all residences in your surrounding area to experience the outage due to the equipment replacement. We've made efforts to identify the customers who will have electric service temporarily interrupted. **Only those customers impacted by the outage are receiving this letter.**

We understand there is never a convenient time for an outage. Our goal is to minimize the impact by informing you now, and we thank you for your patience.

Planned Outage of Your Electric Service.

- A planned outage is scheduled to take place on **Wednesday, January 26, from 8 a.m. to 6 p.m.**
- If inclement weather prevents us from replacing the equipment, the planned outage will be rescheduled for Saturday, January 29, from 8 a.m. to 6 p.m.

If you plan on using a portable generator during the planned outage, please remember the following safety guidelines.

- Plug individual appliances directly to the generator.
- Do not connect a generator to your home's electrical system. This may cause power to flow to outside lines, known as backfeed. This can pose a life-threatening danger to utility personnel or contractors working on nearby power lines.
- Portable generators must be properly ventilated. Do not use a generator inside a residence or any enclosed space, such as a garage, where deadly carbon monoxide gasses could build up.

We know power interruptions can be frustrating and we are committed to answering any questions you may have concerning the planned outage. Please email us directly at plannedoutage@tecoenergy.com. Please provide your name, your address, and the best contact telephone number to reach you.

Tampa Electric remains committed to providing you with safe, affordable, and reliable energy solutions. We appreciate the opportunity to serve your current and future energy needs.

Sincerely,

A handwritten signature in black ink, appearing to read "Gerard Chasse". The signature is fluid and cursive, with a large initial "G" and a stylized "C".

Gerard Chasse
Vice President of Electric Delivery
Tampa Electric



Easton Park Area Switchgear Replacement Frequently Asked Questions

Q) I've heard about an electrical issue in the Easton Park and the surrounding area (including Hidden terrace, The Breakers, The Wind and Natures Corner). What's going on?

A) Tampa Electric has determined that a certain piece of our electrical equipment needs to be replaced. Without replacement, the equipment could fail, potentially causing a longer and unplanned outage. To help avoid this, we are taking a proactive approach by replacing the equipment now. By replacing the equipment now, our goal is to improve reliability for you and your neighbors.

Q) When will the equipment be replaced?

A) Our crews have already gathered what they need to replace the equipment. Pending good weather, the work will begin **Wednesday, January 26, from 8 a.m. to 6 p.m.** If weather conditions are unfavorable, the job will be rescheduled to Saturday, January 29, from 8 a.m. to 6 p.m.

Q) Why is it taking so long to get this equipment replaced?

A) When equipment replacement requires an extended outage for some customers, we try to provide as much advance notice as possible to give those customers time to plan and minimize the impact.

Q) How will I be impacted?

A) In order to safely replace the equipment, we will have to disconnect electric service to approximately 580 homes. If your home is one of the 580, you will receive a letter from Tampa Electric notifying you of the planned outage. In addition, using the telephone number or email address on your Tampa Electric account, you may receive an automated call or email from the company. If you do not directly receive the letter, phone call or email, you should expect no impact to your electric service.

Q) How long will the outage last?

A) Typically, it takes between 8 to 10 hours to safely replace this type of equipment.

Q) Why is my home being impacted while my neighbor's home is not?

A) Our electrical system is an interconnected and complex grid of powerlines, transformers and other equipment designed to allow us to re-route and transfer electricity when needed to provide reliable service. If one piece of equipment is not performing to expected standards, it can sometimes impact service in other areas. Your home may be served by a different circuit than your neighbor's and there is no way to reroute power to your home during the equipment replacement. Rest assured, the work will be done as safely and quickly as possible.

Q) I plan to use a portable generator during the outage. Anything I need to know?

A) Yes, portable generators can be very helpful, but they must be used properly to be used safely. Here are some important safety guidelines for using a portable generator:

- Plug individual appliances directly to the generator.
- Connecting a generator to home circuits may cause power to flow to outside lines, called backfeed, which can pose a life-threatening danger to utility personnel or contractors working nearby.
- Portable generators must be properly ventilated. Do not use a generator inside a residence or any enclosed space, such as a garage, where deadly carbon monoxide gasses could build up.

Q) My home is one of those being impacted by the outage. What can I expect?

A) During these difficult times, we understand the potential impact that a planned, 8-to-10-hour outage may have on you and your family. We have scheduled the outage on the weekend and overnight when temperatures are lower and most customers are sleeping to minimize disruption. We are also providing advance notice for planning purposes.

Q) Will the equipment replacement benefit others in the community, too?

A) Yes, although not everyone will be impacted by the outage, the work we are doing will benefit the entire community. All equipment has the potential to fail at some point. By proactively replacing it with new equipment, the likelihood of failure is lessened significantly, and that means more reliability for you and your neighbors.